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Working at a client site that has CMS Supervisor 13.0 but lacks Report Designer. I am needing the complete SQL behind three Historical Agent Reports, namely 1)

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you may want to create a Designer report that summarizes data over all VDNs instead of over all splits/skills. Avaya CMS and Supervisor Sample Reports. Page. 9

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How to log in and run reports using the avaya cms

Feb 27, 2012 This video demonstrates how to login and run reports using the CMS Supervisor Web feature. This is a new feature in CMS r16.3. Produced by Jerri Bandt

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